

Service Area Strategic Plan

Department of Social Services (765)

Service Area 29 of 33

Volunteer Services (765 492 02)**Description**

The Virginia Commission for National and Community Service (Virginia Commission) advances and supports national and community service, volunteerism and civic engagement in the Commonwealth of Virginia. The Virginia Commission exists to promote and sustain a holistic, cohesive, collaborative statewide system of volunteer service that will be available to all Virginians. The Virginia Commission carries out additional responsibilities outlined in Executive Order 86 (2005): Continuing the Governor's Commission on National and Community Service, and is a major partner with the Governor's Virginia Corps initiative.

Background Information**Mission Alignment and Authority**

- *Describe how this service supports the agency mission*

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- *Describe the Statutory Authority of this Service*

The Commission is classified as a gubernatorial advisory commission in accordance with Section 2.2-2100 of the Code of Virginia. The Commission is established to comply with the provisions of the National and Community Services Trust Act of 1993 and to advise the Governor on matters related to promotion and development of national service in the Commonwealth of Virginia.

Customers

Agency Customer Group	Customer	Customers served annually	Potential annual customers
Individuals, Children and Families (served unknown; potential unlimited)	AmeriCorps Members (potential unlimited)	232	0
Community and Volunteer Organizations (potential unlimited)	AmeriCorps Program (potential unlimited)	18	0
Community and Volunteer Organizations (potential unlimited)	Faith-based Organizations (potential unlimited)	5	0
Governmental Entities (served unknown; potential unlimited)	Federal Agencies (potential unlimited)	1	0
Governmental Entities (served unknown; potential unlimited)	Local Departments of Social Services	40	120

Anticipated Changes To Agency Customer Base

Funding is determined by a population-based formula allocation through the Corporation for National and Community Service. If the population grows, the formula funds to support program grows. If the population decreases, funding decreases.

Partners

Partner	Description
Community Action Agencies	
Local Departments of Social Services	
State Agencies	
Volunteer Organizations	

Products and Services

- *Factors Impacting the Products and/or Services:*

Funding could possibly be a factor. Funding is determined by the Corporation for National & Community Service and is based on Virginia's population.

Although AmeriCorps programs and service members provide direct service and work to increase involvement of volunteers in community initiatives, there is means to record of the number of organizations benefiting from their efforts. The volunteer rate in the country decreased in 2006 from 28.8 to 26.7; the Virginia rate fell slightly from 29.5 percent to 28.9 percent.

- *Anticipated Changes to the Products and/or Services*

As part of its 2008 legislative package, VDSS is including HHR-DSS-6 which would codify the VA Commission on National and Community Service. Governor Kaine established the Governor's commission on Community and National Service in Executive Order 13 (2006) and extended it with Executive Order 51 (2007).

- *Listing of Products and/or Services*

- Support of organizations serving communities
- Recruitment of volunteers and training on management of volunteers
- Services to protect vulnerable adults
- Economic assistance to low-income families/individuals or nutrition, child care, health care eligibility, and financial assistance to low-income families/individuals
- Services to protect children
- Support Services (e.g., HR, IS)

Volunteer Services

- Education (e.g., mentoring programs)
- Mediation
- Conflict resolution
- Service-learning
- Job training
- Literacy
- Public safety (e.g., neighborhood watch programs)
- Homeland Security
- Youth employment
- Housing renovation

Finance

- *Financial Overview*

Funding for Volunteer Services comes from general funds and federal funds. The federal funds come from the Corporation for National and Community Service formerly AmeriCorps.

- *Financial Breakdown*

	Fiscal Year 2009		Fiscal Year 2010	
	General Fund	Nongeneral Fund	General Fund	Nongeneral Fund
Base Budget	\$3,059	\$1,863,281	\$3,059	\$1,863,281
Change To Base	\$0	\$0	\$0	\$0
Service Area Total	\$3,059	\$1,863,281	\$3,059	\$1,863,281

Service Area Objectives

- Support efforts to increase volunteer and service efforts in support of community-based initiatives to improve the well-being of their citizens.

Objective Measures

- Percent of Virginians engaged in volunteerism (Virginia's volunteerism rate)

Governor's Key:

No

Measure Type:

Outcome

Measure Frequency:

Annual

Frequency Comment: % of Virginians engaged in volunteerism (Virginia's volunteerism rate)

Measure Baseline: Virginia's volunteerism rate was 29.5% for SFY 2005.

Measure Target: Virginia's volunteerism rate will increase to 30%, exceeding the national rate, by the end of SFY 2010.

Data Source and Calculation: Annual reports provided by grantees report the number of hours of service by members.